An Important Message to Our Valued Clients.

Mr Andrew Sample

Managing Director

A Business

Melbourne Vic 3000

January 1st 2014

Dear Andrew,

As our valued customer I wish to thank you for your invaluable support and helping us grow into a nationally trusted vendor for all your loading dock safety and energy saving needs.

Due to your support, in just six years we have doubled our sales and service capability and introduced hundreds of new customers to our wide range of premium products and services. This is a significant achievement, and I send my thank-you for your efforts in helping to achieve this goal.

Above all, we understand the importance of delivering high quality products, customer service and beneficial information to our customers. I would like to take this opportunity to increase our support by delivering a newsletter to assist in your current installation and communications on products and services.

From time to time we will send you our helpful newsletter that provides you with:

- Up to date information relating to new products
- Information pertaining to current installations
- Latest industry news and safety standards
- Energy saving information

For customers living in sunny Queensland, you will be interested to know we have moved to a larger premises in Underwood and also expanded our sales team with the introduction of Greg Maunder.

Arbon Australia is the sales and distribution arm of Rite-Hite Corporation who employs over 1,400 people world-wide and maintains, over more than 30 representative organisations in 100 locations throughout North and South America, Asia and Europe.

We're here to help.

Simply ask our friendly customer service representative how we can be of service to you and assist in choosing the right product for your project. We look forward to hearing from you.

With kind regards

Managing Director.